



*Ambient Healthcare*

**Patient Information:**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ MI: \_\_\_\_\_

Social Security #: \_\_\_\_ - \_\_\_\_ - \_\_\_\_ Maiden or any other name(s): \_\_\_\_\_

Physical Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_

May we leave messages on your voicemail(s): \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Gender: ☐ Male ☐ Female ☐ Please specify: \_\_\_\_\_

Marital Status (circle one): Divorced / Married / Partner / Single / Unknown / Widowed / Legally Separated

Spouse/Partner name: \_\_\_\_\_

Employer Name: \_\_\_\_\_ Employer Phone #: \_\_\_\_\_

**Additional information:**

Mailing address (if different from above): \_\_\_\_\_

Email address: \_\_\_\_\_

Race: \_\_\_\_\_ ☐ Declined to specify

Ethnicity: ☐ Not Hispanic or Latino ☐ Hispanic or Latino ☐ Declined to specify

Primary Language: ☐ English ☐ Spanish ☐ Other: \_\_\_\_\_

Preferred Pharmacy Name and Location: \_\_\_\_\_

**Permissions:**

Who do we have permission to speak to regarding your health information, both medical and administrative?

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone #: \_\_\_\_\_

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone #: \_\_\_\_\_

Name: \_\_\_\_\_ Relation: \_\_\_\_\_ Phone #: \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_



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**Financial information:**

Responsible Party Name: \_\_\_\_\_

Invoice address: \_\_\_\_\_

Responsible Party Contact Phone Number: \_\_\_\_\_

**\*\*\*If you have benefits under someone other than yourself, please make sure to complete.**

**\*\*\*If you are the beneficiary and have provided copies of your cards, you may skip.**

Primary Insurance Company Name: \_\_\_\_\_ Co-Pay? \_\_\_\_\_

Policy Holders Name (if not the patient): \_\_\_\_\_

Insurance Company ID number: \_\_\_\_\_

Secondary Insurance Company Name (if applies): \_\_\_\_\_ Co-Pay? \_\_\_\_\_

Policy Holders Name (if not the patient): \_\_\_\_\_

Insurance Company ID number: \_\_\_\_\_

Please initial each box:

☐ I understand that it is my responsibility to update the Windsong Primary Care / Windsong Physical Therapy with any changes to all the above information.

☐ The information printed above regarding my demographic and financial information is correct to the best of my knowledge. I authorize Ambient Healthcare PLLC, to bill my health insurance for all services rendered. I give permission to furnish my information to my insurance company regarding my treatment.

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Patient Name Printed:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_



# Ambient Healthcare

## Notice of Privacy Practices

**Your Information. Your Rights. Our Responsibilities.** This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

### YOUR RIGHTS

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

Get an electronic or paper copy of your medical record

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct your medical record

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say “no” to your request, but we will tell you why in writing within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say “yes” to all reasonable requests.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request, and we may say “no” if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer.
- We will say “yes” unless a law requires us to share that information.

Get a list of those with whom we have shared information

- You can ask for a list (accounting) of the times we have shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We will provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.



# Ambient Healthcare

## Get a copy of this privacy notice

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

## Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

## File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).
- We will not retaliate against you for filing a complaint.

## YOUR CHOICES

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory
- Contact you for fundraising efforts

*If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.*

In these cases, we never share your information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes



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In the case of fundraising:

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

Our uses and Disclosures:

How do we typically use or share your health information? We typically use or share your health information in the following ways.

Treat you

- We can use your health information and share it with other professionals who are treating you.

Example: A doctor treating you for an injury asks another doctor about your overall health condition.

Run our organization

- We can use and share your health information to run our practice, improve your care, and contact you when necessary.

Example: We use health information about you to manage your treatment and services.

Bill for your services

- We can use and share your health information to bill and get payment from health plans or other entities.

Example: We give information about you to your health insurance plan so it will pay for your services.

How else can we use or share your health information? We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html).

Help with public health and safety issues

- We can share health information about you for certain situations such as:
  - Preventing disease • Helping with product recalls • Reporting adverse reactions to medications
  - Reporting suspected abuse, neglect, or domestic violence • Preventing or reducing a serious threat to anyone's health or safety

Do research

- We can use or share your information for health research.

Comply with the law

• We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.

Respond to organ and tissue donation requests

- We can share health information about you with organ procurement organizations.

Work with a medical examiner or funeral director

3188 N. Windsong Dr. Suite B Prescott Valley, AZ 86314 Phone 928-325-3525



*Ambient Healthcare*

- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests

- We can use or share health information about you:
  - For workers' compensation claims
  - For law enforcement purposes or with a law enforcement official
  - With health oversight agencies for activities authorized by law
  - For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions

- We can share health information about you in response to a court or administrative order, or in response to a subpoena.

#### **OUR RESPONSIBILITIES:**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html).

Changes to the Terms of This Notice We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our web site.

- Effective 04/20/2020
- Questions about this notice, please contact: Windsong Primary Care & Windsong Physical Therapy

Attn: Practice Manager

3221 N Windsong Drive

Prescott Valley, AZ 86314

(928) 910-7010

- Windsong Primary Care and Windsong Physical Therapy DBA's of Davis Orthopaedics, LLC will never market or sell your information.
- If you provide us with your personal email, we can provide access to our patient portal where you will have access to your chart, medication lists and be able to make changes to your demographic information.



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**Acknowledgement and Consents (Please initial each box):**

☐ I acknowledge that I have received a copy Notice of Privacy Practices.

☐ Windsong Primary Care / Windsong Physical Therapy, which is a DBA entity of Davis Orthopaedics, LLC is contracted with most major insurances. I acknowledge that it is my responsibility as the patient and the insured to know the provisions of my insurance, who is contracted, the plan coverage, my deductible, co-insurances, and co-pays. If we are contracted with your insurance, we must follow our contract and the requirements. If you have a co-pay, copays are due at the time of service and will be collected upon check in. If we are not contracted with your plan, we will follow the Windsong Primary Care / Windsong Physical Therapy Self Pay fee schedule and the fees will be collected at the time of service.

☐ I acknowledge that I am financially responsible for payment of any services that are not covered, including deductibles, co-pays, co-insurances, and uncovered services. Returned checks are subject to a \$35 return check fee.

☐ I acknowledge that it is asked of me to provide at least 24 hours when cancelling an appointment. There are times that this cannot be done but if a pattern arises, we will discuss it with you. If it happens again, a no-show charge of \$35.00 may be assessed. This same charge may be assessed if you continuously arrive late to an appointment. You may not be seen depending on the circumstances.

☐ I acknowledge that there is a \$35.00 no show fee for missed appointments.

☐ I acknowledge that if I have an HMO health insurance plan and I need to see another medical provider, that it is my responsibility to contact Windsong Primary Care at least 3 business days in advance. This is to notify them and request them to obtain an online referral with the HMO insurance. If I have not been referred to this medical provider prior, I may need an appointment to discuss and have documentation for my insurance.

☐ I (or my authorized representative) give general consent to treatment. I authorize Windsong Primary Care & Windsong Physical therapy and the staff to conduct diagnostic examinations, test and procedures and to provide any medications or therapy necessary to effectively assess and maintain my health, and to assess, diagnose and treat my disease, illness or injuries. I acknowledge that I will be recommended that I have yearly physical examinations.

☐ In giving my general consent to treatment, I acknowledge that I retain the right to refuse any examination, test, procedure, treatment, therapy, or medication recommended or deemed medically necessary by my individual treating health care providers.

☐ As a medical practice not only do we have a responsibility to care for you, our patient, to the best of our abilities, but we have a responsibility to create a work environment to where our employees are treated with courtesy and respect. As such, no verbal or physical violence, threats, or harassment towards any employee, by phone or in person will be tolerated and is grounds for immediate dismissal from the practice without other written notice than is here written.

☐ I acknowledge that Windsong Primary Care will not prescribe long term pain medications. Every patient will have a full medication review with their provider and a notification of prescriptions that will either be prescribed, or a referral will be given to an appropriate prescribing provider. Only a 30-day temporary fill may be given.

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Patient Name Printed:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_



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**Medication List and Renewal Sheet**

Please fill in all information as detailed as possible

Name (Printed): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Date: \_\_\_\_\_ Provider (MD or NP) Name: \_\_\_\_\_

Medication Allergies: \_\_\_\_\_

Other Allergies: \_\_\_\_\_

Prescribed Medications:

| Medication Name | Dose | Directions | Name of Prescriber | Needs Refilled |
|-----------------|------|------------|--------------------|----------------|
| 1.              |      |            |                    |                |
| 2.              |      |            |                    |                |
| 3.              |      |            |                    |                |
| 4.              |      |            |                    |                |
| 5.              |      |            |                    |                |
| 6.              |      |            |                    |                |
| 7.              |      |            |                    |                |
| 8.              |      |            |                    |                |
| 9.              |      |            |                    |                |
| 10.             |      |            |                    |                |
| 11.             |      |            |                    |                |
| 12.             |      |            |                    |                |
| 13.             |      |            |                    |                |
| 14.             |      |            |                    |                |
| 15.             |      |            |                    |                |

**Local Pharmacy Name:** \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

**Mail Order Pharmacy Name:** \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_



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Over the Counter Medications and Supplements

| OTC & Supplements | Dose | Directions |
|-------------------|------|------------|
| 1.                |      |            |
| 2.                |      |            |
| 3.                |      |            |
| 4.                |      |            |
| 5.                |      |            |
| 6.                |      |            |
| 7.                |      |            |
| 8.                |      |            |
| 9.                |      |            |
| 10.               |      |            |
| 11.               |      |            |
| 12.               |      |            |
| 13.               |      |            |
| 14.               |      |            |
| 15.               |      |            |

Other Information:

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# Ambient Healthcare

**Patient Name:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_

**Personal History:**

Religion: \_\_\_\_\_ Education level: \_\_\_\_\_ Occupation: \_\_\_\_\_

Where and when have you traveled outside of the United States?: \_\_\_\_\_

List any serious operations or hospitalizations: \_\_\_\_\_

List any allergies: \_\_\_\_\_

Tobacco: Current? Y or N – In the past? Y or N – How Long? \_\_\_\_\_ How much? \_\_\_\_\_ /day

Alcohol: Current? Y or N – In the past? Y or N – How Long? \_\_\_\_\_ How much? \_\_\_\_\_ /wk

Caffeine: Current? Y or N – In the past? Y or N – How Long? \_\_\_\_\_ How much? \_\_\_\_\_ /day

List any immunizations that you had in the past 5 years and when: \_\_\_\_\_

**Last Physical Exam:** \_\_\_\_\_ **Full labs:** \_\_\_\_\_ **DEXA:** \_\_\_\_\_ **Mammo:** \_\_\_\_\_ /NA

**List any current or past major illnesses or conditions that you have(d) and anything I may need to know:**

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**Family History:**

List immediate family members, current living status and any major illnesses or causes of death:

Mother: \_\_\_\_\_

Father: \_\_\_\_\_

Siblings: \_\_\_\_\_

Children: \_\_\_\_\_